

Vince Power presents



Terms & Conditions

1. No refunds other than on cancellation or substantial alteration of the event.
2. Artists and billed attractions may be subject to change.
3. No unaccompanied under 16's are allowed on site. Under 16's must be accompanied by a parent or guardian over 21. No more than two under 16's will be permitted to enter with any one adult.
4. Children under 12 (11 years old and under) are free but must be accompanied by a paying adult
5. Tickets are non-transferable.
6. In order to facilitate the security, safety and comfort of all guests the Promoter reserves the right to evict or refuse admission and refund the ticket value.
7. Hop Farm Festival and its associated Promoter are unable to accept liability for personal damages, losses or injuries sustained at this event – including damage and losses to property and motor vehicles – if the cause is due to negligence of the ticket holder or the actions of other patrons.
8. The Promoter will not issue duplicate tickets for lost or stolen tickets.
9. Tickets are only valid when purchased from official agents of Hop Farm Festival. Ticket brought from other sources will be refused admission.
10. Entry will only be permitted on production of valid tickets. Tickets are only valid when presented in full. Tickets without stubs, defaced or otherwise incomplete will not be accepted for admission (please refer to point of purchase prior to event in the case of accidental damage).
11. Strictly no trading allowed within the venue without the Promoter's consent.
12. As a condition of sale, ticket holders consent to being filmed or sound recorded for TV, Video, DVD, Webcast or other public broadcast as part of the audience or by security CCTV.
13. Tickets cannot be used as part of any marketing, media or sales promotion, whether commercials or non commercial, without the prior written consent of Hop Farm Festival.

Information & Notifications – All Events

Disabled Facilities are available – please call 020 7644 1445 ext 315 for further information.

1. Official merchandise will be available on site. Please do not buy from unlawful street traders.
2. Please use the litter bins and recycling points provided on site. Please do not drop litter on the way to and from the venue.
3. No unauthorised buses, coaches or trucks will be allowed on site.
4. The following items may not be brought in to the venue: **Illegal Substances, Portable Laser Equipment and Pens, Unauthorised Professional Film or Video Equipment, Audio Recorders, Air Horns, Spray Cans, Fireworks and Flares.** All items will be confiscated.
5. You may be body searched at the entrance. Any item(s), which may reasonably be considered for use as a weapon, will be confiscated.
6. Persons suspected of carrying items that may be used in an offensive or dangerous manner, or carrying out illegal activities within the arena or other parts of the site may be searched.
7. Excessive amounts of food, cigarettes and alcohol may be refused entry to the site. Please only bring enough for personal consumption.
8. The following items may not be brought in to the arena: Alcohol, Drinks Bottles and Cans.
9. Sealed water bottles 500ml and under and food for personal consumption may be brought in to the arena.

10. Anyone resisting confiscation of disallowed items or disregarding there conditions will face eviction.
11. No animals other than guide dogs are permitted on site.
12. Fires are not permitted in the arena. The burning of plastics are not permitted anywhere on site. Throwing gas, aerosol or similar canisters or containers on to fires is extremely dangerous and will lead to eviction from site.
13. To protect your own safety and those of other guests, please act responsibly.
14. As of July 2007 smoking is not permitted in enclosed public spaces or buildings unless designated a smoking area.

Hop Farm Festival Ticket/Wristband Policy

Please note that tickets are not valid for entry to the arena. Please exchange your tickets for a wristband at the Wristband Exchange as paper form tickets will not validate for entry into the arena – however tickets will allow you access to the camp site – note that tickets should be exchanged as soon as possible once on site. You are responsible for your tickets until it is exchanged for a wristband. Please refer to point eight of the Terms & Conditions above (lost and stolen tickets).

For further information on the Hop Farm Festival, including any relevant age restrictions, please refer to www.hopfarmfestival.com or alternatively call our information line on 020 7644 1445 ext 315 or email queries to hopfarmfestival@vpmg.net

WARNING: EXCESSIVE EXPOSURE TO LOUD MUSIC MAY CAUSE DAMAGE TO YOUR HEARING.